

EUROPEAN SPACE WEEK

#EUSpaceWeek

ONLINE EDITION

GNSS Service Centre, the single interface with users

Galileo Service Provision Workshop

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Organised by:



European
Global Navigation
Satellite Systems
Agency



Under the auspices of:



EU Space Programme:





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What is the European GNSS Service Centre?



What is the European GNSS Service Centre?



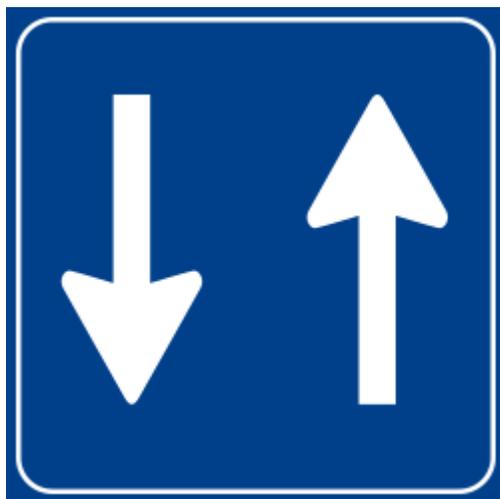
Single interface between the system and the Galileo users (excluding PRS).

GSC provides specific added-value services beyond the Galileo Signal-In-Space (SIS) transmitted by the operational satellites.



What is the European GNSS Service Centre?

Bidirectional → Two ways





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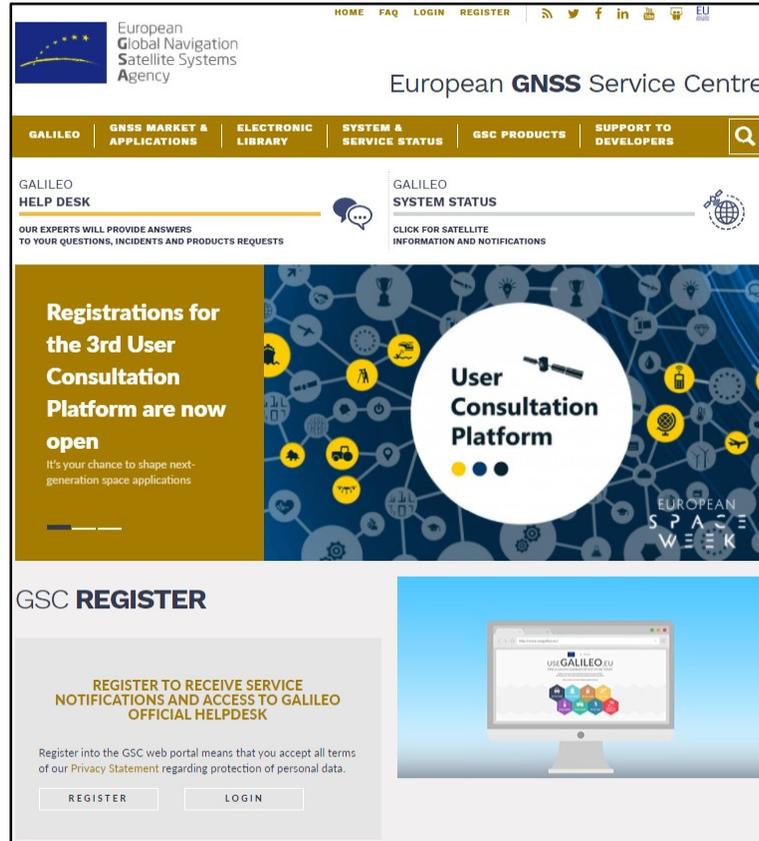


Current services offered by the GSC

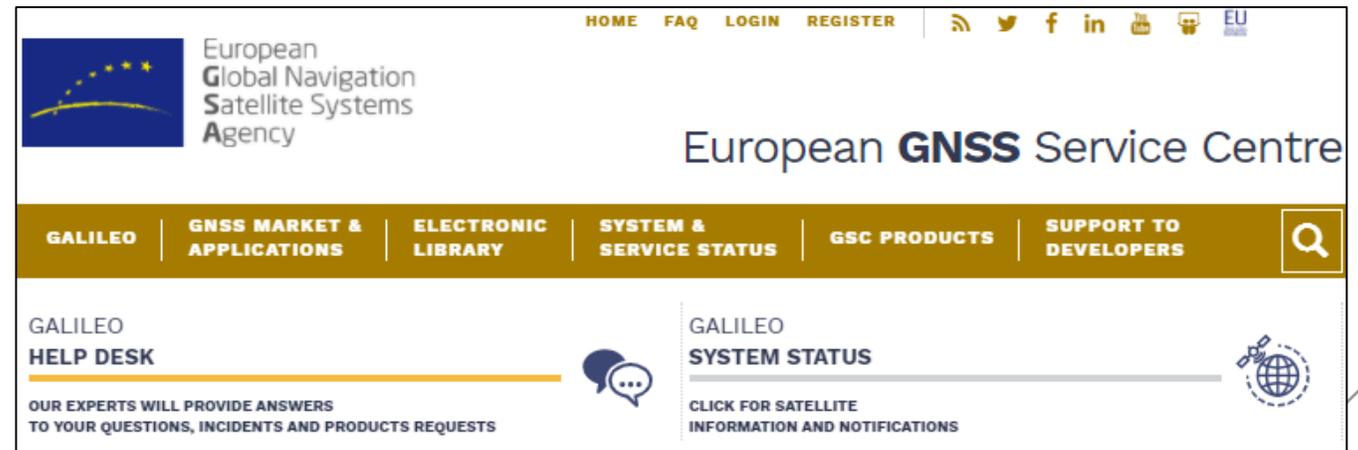


Current services offered by the GSC

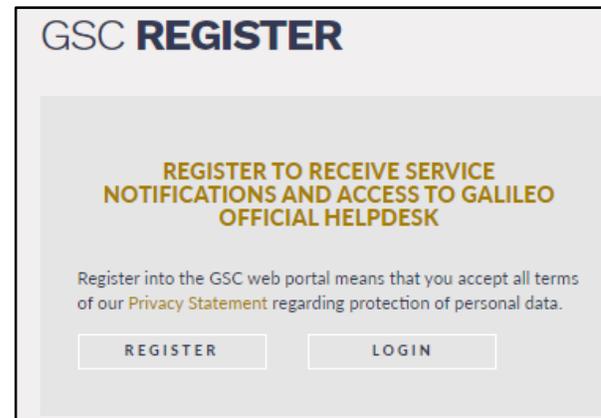
www.gsc-europa.eu



The screenshot shows the homepage of the European GNSS Service Centre. At the top, there is a navigation bar with links for HOME, FAQ, LOGIN, and REGISTER, along with social media icons for RSS, Twitter, Facebook, LinkedIn, YouTube, and the EU flag. The main header features the European GNSS Service Centre logo and the text "European GNSS Service Centre". Below this is a horizontal menu with categories: GALILEO, GNSS MARKET & APPLICATIONS, ELECTRONIC LIBRARY, SYSTEM & SERVICE STATUS, GSC PRODUCTS, and SUPPORT TO DEVELOPERS. The main content area is divided into two columns. The left column features a "GALILEO HELP DESK" section with the text "OUR EXPERTS WILL PROVIDE ANSWERS TO YOUR QUESTIONS, INCIDENTS AND PRODUCTS REQUESTS" and a "GALILEO SYSTEM STATUS" section with "CLICK FOR SATELLITE INFORMATION AND NOTIFICATIONS". A large banner in the center promotes "Registrations for the 3rd User Consultation Platform are now open" with the text "It's your chance to shape next-generation space applications" and a "User Consultation Platform" graphic. The right column features a "GSC REGISTER" section with the text "REGISTER TO RECEIVE SERVICE NOTIFICATIONS AND ACCESS TO GALILEO OFFICIAL HELPDESK" and "Register into the GSC web portal means that you accept all terms of our Privacy Statement regarding protection of personal data." Below this are "REGISTER" and "LOGIN" buttons.



This screenshot shows a close-up of the navigation and help desk sections of the GSC website. The top navigation bar includes links for HOME, FAQ, LOGIN, and REGISTER, along with social media icons for RSS, Twitter, Facebook, LinkedIn, YouTube, and the EU flag. The main header features the European GNSS Service Centre logo and the text "European GNSS Service Centre". Below this is a horizontal menu with categories: GALILEO, GNSS MARKET & APPLICATIONS, ELECTRONIC LIBRARY, SYSTEM & SERVICE STATUS, GSC PRODUCTS, and SUPPORT TO DEVELOPERS. The main content area is divided into two columns. The left column features a "GALILEO HELP DESK" section with the text "OUR EXPERTS WILL PROVIDE ANSWERS TO YOUR QUESTIONS, INCIDENTS AND PRODUCTS REQUESTS" and a "GALILEO SYSTEM STATUS" section with "CLICK FOR SATELLITE INFORMATION AND NOTIFICATIONS".



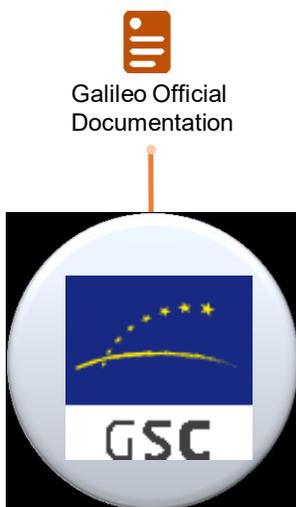
This screenshot shows a close-up of the "GSC REGISTER" section of the website. The heading "GSC REGISTER" is prominently displayed. Below it, the text reads "REGISTER TO RECEIVE SERVICE NOTIFICATIONS AND ACCESS TO GALILEO OFFICIAL HELPDESK". A sub-section states "Register into the GSC web portal means that you accept all terms of our Privacy Statement regarding protection of personal data." At the bottom, there are two buttons: "REGISTER" and "LOGIN".

Get registered!



Current services offered by the GSC

Content available without registration



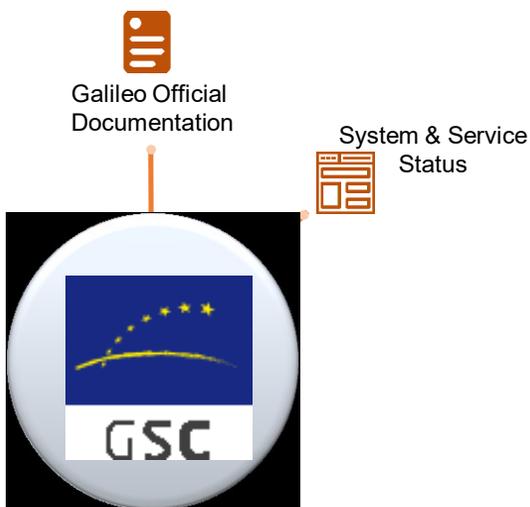
Electronic Library

- Official Galileo programme documentation (SDDs, SIS ICD, ...)
 - Service Notices: additional pieces of information complementing SDDs
- Galileo OS and SAR quarterly performance reports
- GNSS Market and User Reports
 - GNSS Market reports
 - GNSS User Technology reports
 - User Needs and Requirements (per domain)
 - Technical material to use GNSS measurements on Android devices
- Galileo User Satisfaction Survey Reports
- Multimedia content



Current services offered by the GSC

Content available without registration



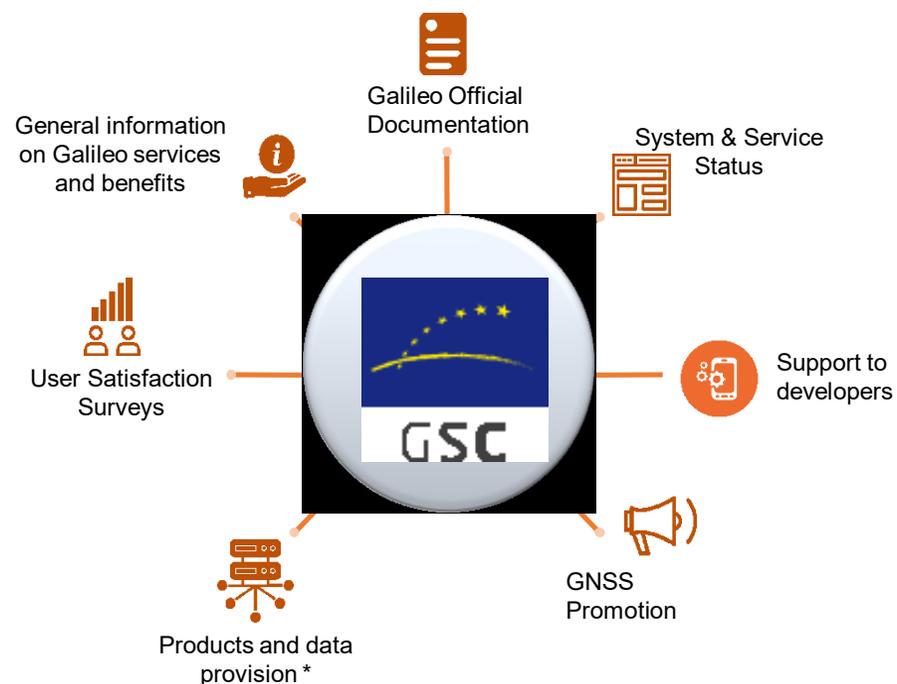
Information on status of **Galileo services**

- Constellation information
- Notice Advisory to Galileo Users (NAGUs)
- SAR/Galileo service information



Current services offered by the GSC

Content available without registration



General information on GNSS

- Galileo information (services, benefits, news, FAQs, ...)
- GNSS Market and applications

Support to Developers

- Almanacs
- Galileo Satellite Metadata
- List of Galileo compatible devices
- Simulation and Testing Tools Infrastructure (GSTI)
- NeQuick G source code



Current services offered by the GSC



GSC Help Center
GSC Help Desk
GSC

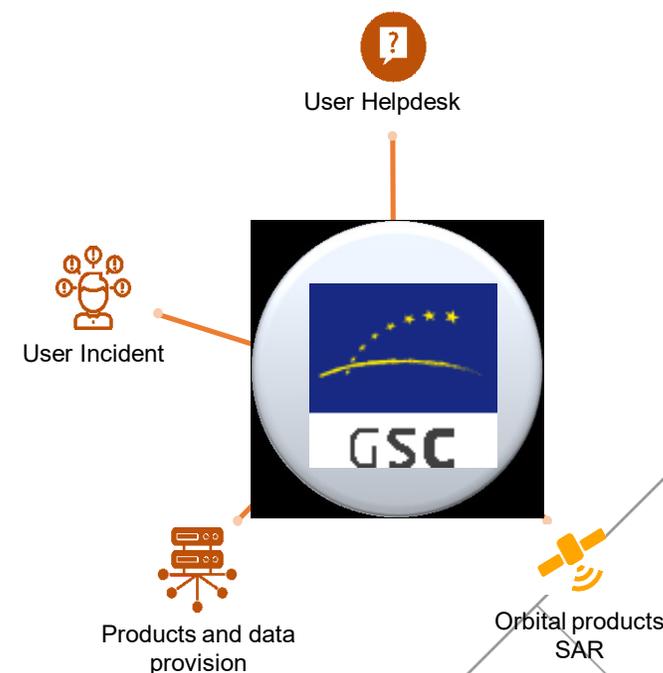
Welcome! You can raise a GSC request from the options provided.

Raise your questions
Ask our GSC experts about your doubts, interests and needs regarding Galileo.

Report a Galileo Incident
Tell us about any problem you experience with Galileo SiS performance degradations, disruptions, interferences and other incidents.

Request on demand products
Ask for archived products needed for your applications.

Content available to registered users



Orbital Products (SAR)

- Orbital information to the SAR/Galileo Ground Segment (and all other COSPAS-SARSAT Medium Earth Orbit Local User Terminals).

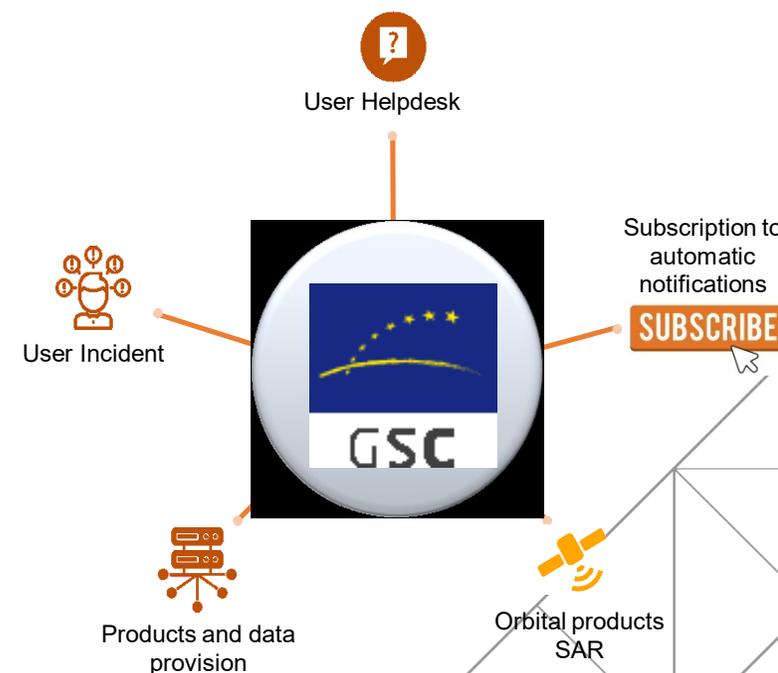


Current services offered by the GSC

Subscriptions to automatic notifications

- NAGU
- Newsletters

Content available to registered users





Conclusions

- GSC, single interface with Galileo users.
- Visit us at www.gsc-europa.eu
- Share with us your needs.
- Wide range of available information on GNSS/Galileo and its applications/benefits.
- Register to have access to additional services.

Linking space to user needs



Organised by:



Under the auspices of:



EU Space Programme:



www.euspaceweek.eu
[#EUSpaceWeek](https://twitter.com/EUSpaceWeek)

